

Parag Pandya

Senior Product Manager · Energy Product Management & Agentic AI

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ABOUT

Product manager with 18 years in Australia's energy industry, focused on energy product management: the gap between a new regulation and the systems that have to follow it. I work out what a rule really means, then get it built. Lately I build my own agentic AI tools to take the slow, repetitive parts off the team's plate. Comfortable across billing, metering, settlements and regulatory change.

EXPERIENCE

Kaluza

Apr 2026 – Present

Senior Product Manager (Regulations) · Melbourne

- Lead regulatory product direction for the Australian energy market.
- Turn rules from AEMC, AEMO, AER and ESC into work the platform can ship.

Gentrack

Sep 2025 – Mar 2026

Product Manager · Melbourne

- Owned the Australian roadmap for a multi-tenant utilities platform used by retailers and networks.
- Worked across Flexible Trading Arrangements, AEMO schema upgrades and ESC consumer reforms.
- Used my own AI tools to speed up reading regulation and writing requirements.

Powershop Australia

Oct 2022 – Sep 2025

Continuous Improvement Program Manager / Project Change Lead

- Delivered Consumer Data Right, AEMO schema upgrades (r43 and r44), life support and metering work.
- Ran a service order recovery effort worth about \$700k a year.

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Mar 2022 – Sep 2022

Client Delivery Manager · Melbourne

- Delivered 24 projects in 6 months, from \$10k to \$150k, running up to 14 in parallel across banking, finance and energy clients.
- Led a \$900k debt collection project for a tier two energy retailer that generated over \$1.3m a month in collections.

AGL Energy

2016 – 2022

Operational Improvement Lead / Billing Analyst / Delivery Lead

- Cut about \$670k a year in costs and around \$4m a year in revenue leakage.
- Built automation that handles 200k+ transactions a year.
- Delivered concessions, life support and other regulatory changes.

SKILLS

Energy product management

Product strategy

Regulatory delivery

Australian energy market

Billing & metering

Settlements

Agentic AI & automation

Stakeholder management

CERTIFICATIONS

- Lean Six Sigma – Green Belt
- Professional Scrum Master I (PSM I)
- RPA Business Analyst Diploma
- AI Foundations: Machine Learning
- Critical Thinking · Strategic Thinking
- Change Management
- Certified Risk Management ISO 31000 Expert

EDUCATION

- Bachelor of Information Technology, University of Ballarat
- Professional Year (ACS), Swinburne University of Technology

SIDE PROJECTS

MyOpsLab / RegOps – an AI workspace I built that reads a regulation and produces an obligations register, traceability matrix, gap analysis, user stories and a test plan. Has read 253 pages across four energy rules and pulled out 402 obligations.